



What to Expect Returning to the Dentist

Dental practices continue to operate with safety measures in place to help meet the oral health needs of their patients during the COVID-19 pandemic. While infection control has always been a top priority, dental offices have been using additional safety protocols to prevent the spread of COVID-19, following state and national guidelines to help keep patients and staff healthy. [Here is what you may experience when returning to the dentist.](#)



Complete paperwork at home and submit electronically prior to the appointment.



You may be asked to limit the number of people you bring with.



Staff may ask if you've experienced any COVID-19 symptoms and take your temperature.



Office staff will be wearing masks, face shields, gloves, gowns and goggles.



You may be asked to wash your hands or use sanitizer prior to treatment.



To reduce aerosols, the hygienist may hand-polish your teeth vs. ultrasonic cleaning.

Note: Some dental offices may charge an additional fee for PPE (Personal Protective Equipment). Members who use a Delta Dental PPO™ or Delta Dental Premier® network dentist are not responsible for this fee.

If you have any questions about safety measures, contact your dentist directly. Please remember to be patient with your dental office as they continue to provide care safely.

For more information on how to maintain good daily oral health habits, visit deltadentalil.com/oral-health.

Delta Dental of Illinois
Stay healthy. Keep smiling.

